

May 2019 – April 2020

Northeastern Oklahoma Community Action Agency

ANNUAL REPORT 2020

A Year to Celebrate



This year brought many changes to our agency. We were excited to celebrate the 50th Anniversary of Northeast Oklahoma Community Action . What started as an effort to help people struggling with poverty in one or two counties expanded to include five counties covering the northeast corner of Oklahoma. We welcomed guests and speakers, Rep. Josh West, Sen. Michael Bergstrom, Sen. Wayne Shaw, Jay Mayor Becki Farley, Michael Jones of the Oklahoma Association of Community Action Agencies, Chevelle Galbreith from the Oklahoma Housing and Finance Department, Johnnie Earp from Northeast Oklahoma Regional Economic Authority, and Ron Sparkman, a former board member and former Chief of the Shawnee tribe.

We continued our efforts to make our communities aware of NEOCAA and our services. We attended the Stilwell Strawberry Festival, REC Day, Cruise Night in Jay, Chamber of Commerce meetings and events in Jay, Miami, and Vinita and the Lt. Governor's luncheon sponsored by Northeast Oklahoma Regional Alliance. We hosted a "Cash Mob" Chamber of Commerce event at our gardens project to promote buying from local vendors. Our gardens hosted school tours, sponsored Spring Fling and Fall Fest events featuring local vendors. Staff attended resource fairs, career days, and senior days within the community and schools. The tornado in May prompted our EHS/ESHCCP staff to work with the Seneca/Cayuga tribe to install a storm shelter to keep our children safe. We sponsored the Salvation Army's "Stuff the Bus", "Thanksgiving Basket Distribution", and Christmas "Bell Ringing" activities. As a good community partner, we attended the Open House of Grand Lake Mental Health Center's new facility in Jay, attended Grand Nation's "Turn Change" community meeting in Vinita, and attended a regional tribal census meeting in Tulsa.

Our agency bought the land and building adjacent to our storage building that we purchased last year. We moved our gardens project to the location in Jay as a convenience for our customers.

We ended our year with a pandemic! COVID-19 mandated many changes to our agency and how we provided services to our clients. Our staff has handled the changes gracefully and still provided excellent service to our families. Kudos to NEOCAA staff and our Board of Directors for always considering health and safety first.

The 2020 fiscal year ended with a total of 44 employees and an annual revenue of \$3,700,046.00.

Board

Membership

- Patsy Winn
- Kelly Hampton
- Kim Harner
- Dr. Clark McKeon
- Rep. David Hardin
- Dr. Ron Cambiano
- Misty Bingham
- Kim Roblyer
- Kim Williams
- Paula Walkingstick
- Laura Garner
- Scott Van Hoose
- Mike Lillie
- Erin Turley

Officers

- Rebecca Jim-Chairperson
- Brian Wagnon-Vice Chairperson
- Gary Buchanan-Secretary
- Jeanie Reed -Treasurer

John Ann Thompson

Executive Director

2015-2020 Strategic Plan



Helping People Changing Lives

Education & Wealth Building

Roma Goal 1-Low-income people becoming self sufficient

- *Increase opportunities of low-income people to complete the education needed for full time, living wage employment
- *Provide clients the skills needed to claim ownership of their finances through education accountability, and, financial empowerment services
- *Job-placement and training

Health & Well-being

Roma Goal 6-Low-income families, especially vulnerable populations, achieve their potential by strengthening family and other supportive systems

- *Increase information sharing with clients re:health resources
- *Provide prescription assistance
- *Assist Community Health Clinic double clientele, open second clinic, and increase number of health providers willing to donate services or work on sliding scale free within three to five years to meet dental and medical needs
- * Implement Community Food Garden initiative: Produce and Posies

Community & Housing Development

Roma Goal 2- The conditions in which low-income peoples lives are improved

Roma Goal 4- Partnership among supporters and providers of services to low-income people are achieved

- *Add more affordable rental housing units, assist families wanting to won a home, and, provide owner occupied rehabilitation services in the five-county area
- * Increase awareness of available housing services to communities and residents

Agency Capacity

Roma Goal 5- Agencies increase their capacity to achieve results

- *Establish and implement a referral system for agency and external services
- *Develop marketing plan to effectively communicate agency services and the need for resources via Facebook, radio spots, social media, etc.
- *Increase agency's net worth by 10% and expand agency reserves \$50,000 a year
- *Expand partnerships with providers, supporters, and clients to develop solutions to meet needs identified in the community assessment
- *Enhance partnerships (community, state, and national) to educate staff on national trends
- *Strengthen services and maintain or increase the number of applicants served

Programs & Services

Strategic Plan

2015-2020



Services & Outcomes

Emergency Services for Families

377

Free Tax Preparation

647

TANF Literacy

3

Advocate Services

89

RX for Oklahoma

306

Housing weatherization

19

New Construction

4

Rentals

40

Continuum of Care

45

Financial Literacy Assistance

5



NORTHEAST OKLAHOMA COMMUNITY ACTION AGENCY, INC.
ANNUAL FINANCIAL SUMMARY
Fiscal Year Ending April 30, 2020

	<u>FY 2020 Actuals</u>	<u>FY 2020 Operating Budget</u>	<u>Budget/Actual Variance</u>
Revenues			
CACFP	54,166.42	46,667.10	7,329.24
SAF/HS	97,454.73	130,462.43	(33,007.70)
Child Care	296,550.77	245,221.04	51,329.73
Early Head Start Program	377,205.10	365,167.00	12,018.10
EHS Partnership	611,299.40	643,660.00	(32,500.60)
FEMA-Delaware	17,462.00	15,981.00	1,471.00
FEMA-CHEROKEE	2,466.00	2,435.00	31.00
FEMA-Craig	219.59	6,670.47	(6,450.88)
FEMA-Ottawa	4,415.18	4,851.43	(436.25)
FEMA-Adair	12,660.50	16,652.00	(4,171.50)
SAF/CAA	20,660.56	23,607.59	(2,947.01)
ESG-Miami CC	77,443.27	64,566.03	12,677.24
ESG-Hope House	59,592.61	59,141.39	451.22
ESG-GRAND NATION	23,970.54	0.00	23,970.54
DHS LIHEAP	112,226.91	125,666.76	(13,637.85)
DOE	133,121.70	163,743.00	(30,621.30)
CHDO Operating	30,079.60	27,656.96	2,420.62
COC-HUD Planning	6,661.11	21,664.00	(15,002.89)
HUD COC Housing	39,306.00	35,416.00	1,090.00
OHFA 1561 16 MIAMI NC	(6.65)	500,000.00	(500,006.65)
HUD HMIS	22,689.69	27,217.00	(4,527.11)
OHFA 1240 Neosha Ridge	16,750.00	0.00	16,750.00
AHP	16,634.93	103,034.70	(84,199.77)
CSBG	442,623.66	440,364.00	2,239.66
CSBG DISC CASE MAN SYSTEM	5,644.00	5,646.57	(4.57)
OADP TAX	6,985.25	9,101.63	(2,116.38)
RX Oklahoma	133,562.27	153,225.17	(19,662.90)
Literacy	53,065.77	54,402.39	(1,316.62)
Rental	165,556.51	160,000.00	25,556.51
Thanksgiving Baskets	0.00	4,300.00	(4,300.00)
Neosho Ridge Maintenance	0.00	1,661.61	(1,661.61)
Unrestricted	65,676.09	157,600.00	(92,123.91)
Total Revenues	<u>3,130,605.93</u>	<u>3,640,246.57</u>	<u>(709,440.64)</u>

Financial information has not be audited

100 - Supportive Services

	<u>YTD Operating Budget</u>	<u>YTD Expenses</u>
Revenues		
Grants	<u>347,340.05</u>	<u>352,472.54</u>
Total Revenues	<u>347,340.05</u>	<u>352,472.54</u>
Expenditures		
Salaries	127,242.35	115,930.77
Fringe	33,451.79	25,096.25
Consultant	6,900.00	1,623.17
Contracts	0.00	2,254.53
Equipment	0.00	900.00
Direct Service	64,066.37	60,796.15
Insurance	0.00	129.85
Maintenance Bldg	0.00	33.01
Other	14,043.64	13,245.50
Rent/Space	150.00	34.32
Supplies	1,216.52	2,753.62
T/TA	0.00	215.82
Travel - Local	2,193.45	2,933.27
Out of Town Travel	0.00	693.40
Utilities	0.00	205.50
Rent EA	45,542.54	76,064.50
Utility EA	31,073.20	26,495.54
Non-Recurring	<u>338.00</u>	<u>0.00</u>
Total Expenditures	<u>347,340.05</u>	<u>350,237.65</u>
Total Revenues Over (under) Expenditures	<u>(0.01)</u>	<u>2,234.89</u>

COC & Emergency Solutions Grant

We use an “Emergency Solutions Grant” which enables us to partner with these shelters and share funding so that more clients in our community are assisted with their immediate shelter needs.

The yearly count of individuals served from May,2019 to April,2020

Community Crisis Center	206 clients
Hope House Shelter	65 clients
Grand Nation	6 clients

In Addition to the shelters, we also help clients with

Rapid Re-housing & Prevention

NEOCAA/Community Crisis Center RRH/PRE	54 services
NEOCAA/Hope House Shelter RRH/PRE	52 services
NEOCAA/Grand Nation RRH/PRE	34 services

Listed below are our “Continuum of Care” Permanent Supportive Housing units and # of clients served

Grand Lake Men’s Permanent Supportive Housing	4 clients
Grand Lake Women’s Permanent Supportive Housing	4 clients
Cherokee Home Permanent Housing	24clients
North Miami Permanent Supportive Housing	2 clients
Creoks Men’s Permanent Supportive Housing	4 clients
Creoks Women’s Permanent Supportive Housing	7 clients

Emergency Services

Homeless/Rent/Utilities

Whether it's a job loss or a sudden illness, unexpected life events can affect anyone regardless of social or financial status. Too often it's the "average working people" needing assistance during such situations. The various grants our agency uses have individual eligibility criteria that must be followed and often more than one grant can be used to assist during a time of need.

The case managers within the Emergency Services Department do not just provide intake and financial services for the clients, but they also provide resources to further assist with the immediate need.

Each service is a payment toward the applicant's rent/or utility bill

Total services assisted 377

Homeless
Management
Information
System



Rapid Rehousing

Prevention



Individuals and Households assisted

151

Funding used for Rent payments

\$80,696.77

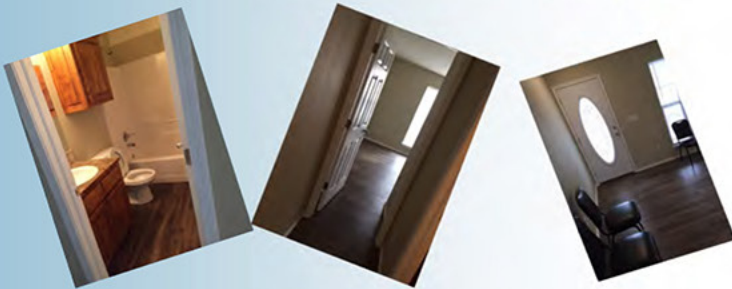
Funding used for Utilities

\$29,758.96

Agency New Construction Rental/Housing

NEOCAA and Cameron Dozier, our housing director, are proud to have the opportunity to build affordable housing for our clients in areas where rental housing is difficult to obtain. We are happy to say we now provide low income rentals in all five counties-Adair, Cherokee, Craig, Delaware, and Ottawa!

We will start construction on four homes in Miami, and four more in Commerce, which will give our agency forty-eight rentals in our five county region. More than forty-eight families and one hundred and forty individuals will benefit from these rentals, we currently have one hundred and fourteen clients living in our rentals.



Colcord New Construction Rental Housing



Northeast Oklahoma
Community Action Agency
Housing Department



Miami Rental Housing
Northeast Oklahoma
Community Action Agency
Housing Department



BlueJacket New Construction Rental Housing



Northeast Oklahoma
Community Action Agency
Housing Department



Westville New Construction Rental Housing



Northeast Oklahoma
Community Action Agency
Housing Department



Tahlequah New Construction Rental Housing



Northeast Oklahoma
Community Action Agency
Housing Department



New Construction Projects
Jay Rental Housing
Northeast Oklahoma
Community Action Agency
Housing Department

WEATHERIZATION

Our agency has a two-man crew, Tyler Hallett and Hunter Scott, they work for three different departments. Their main job is with the Weatherization Department. They have weatherized twenty-four homes throughout the year.

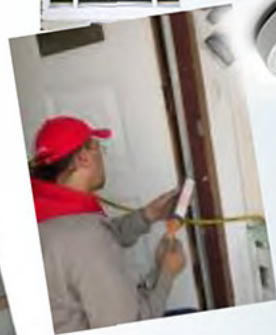
In addition to the Weatherization Department, this two-man crew works for Housing Rehabilitation projects and NEOCAA rentals.

The weatherization program has strict compliance requirements and part of that compliance is that each completed home be inspected by Ernie, the Quality Control Inspector. Ernie Flagg, is the weatherization manager.

The weatherization program takes advantage of two available grants per year: DOE and DHS. Together, with these grants, we work hard to enable clients to save on energy bills and as a result make their homes more comfortable, safe, and livable.



Tyler having fun at his Lead Based Paint Class



Blocking Recessed Lighting



We Help Save Even More Energy!
Attic & Wall Insulation & Insulated Attic Access
Window Sealing or Broken Window Replacement
Door Weatherstripping or Leaky Door Replacement



Furnace Repair or Replacement
Furnace Filters
Duct Repair & Duct Sealing

RX for Oklahoma



RX for Oklahoma Region 3 NEOCAA processing center assisted 555 clients for the fiscal year. Region 3 had a total of 283 new clients, 2445 new claims and an estimated value of medication of \$952,128.00.

The RX for Oklahoma Region 3 Area Director manages NEOCAA's five county service area, three counties from Deep Fork and nine counties from CARD (Community Action Resource & Development, Inc.). There are ten Customer Service Representatives in the seventeen county region and one Regional Area Director, who is from NEOCAA. The staff has a good working relationship with one another and work exceptionally hard to help clients in the service areas receive their medications at no cost or low cost.

RX for Oklahoma enables low-income clients to pay their rent or mortgage payments, pay their utility bills, pay doctor or hospital bills, and buy food with the money they save on their medications each month.



RX for Oklahoma clients are very thankful and appreciate the help they receive from the program. Many of our clients would have to do without their medications if not for the RX for Oklahoma program. The program helps clients stay healthier and improves their quality of life.

The former Regional Area Director Cindy Templeton retired from her position in October, 2019 and, in November, Shellie Snider took over as the current Regional Area Director.



Advocate Services

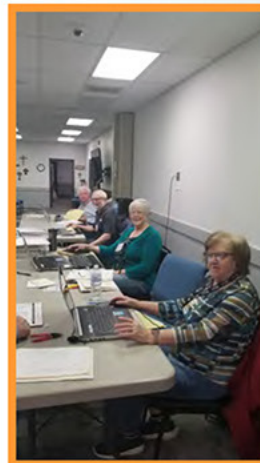
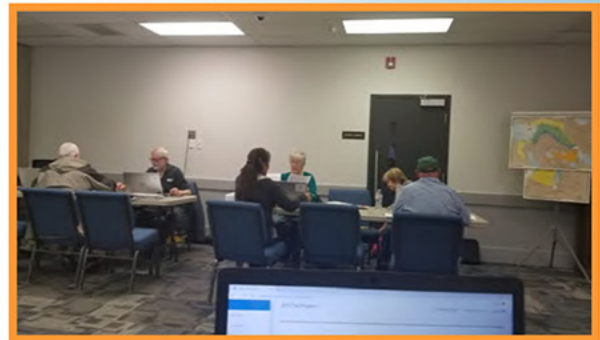


The Advocate has helped 89 people renew insurance, apply for insurance, renew Sooner Care for children, or helped with SNAP applications. The Advocate has also helped a few seniors apply for Social Security.

The Advocate is available by appointment to assist those with no computer skills or limited knowledge, and help them find services such as dental care, hearing aids, vision care, and healthcare services.

VITA TAXES

NEOCAA offer FREE TAX PREPARATION and E-FILING for our clients' convenience. Our tax preparers and greeters generously volunteer their time training and helping out. They worked diligently to ensure our clients taxes are filed timely and correctly. We have ten volunteers preparing taxes and ten greeting clients. Due to COVID-19 we had to cancel taxes before the end of season.



Taxes prepared.....638
Refunds.....\$746,216.00

Produce & Posies

Garden Project Activities

NEOCAA's Garden Project "Produce & Posies" had an exciting and productive year. The decision was made to purchase property and move the gardens and greenhouse into the city of Jay. Customers now have a convenient location to shop. The move was slow because of inclement weather, but we now have a permanent site. We started our move in March. We constructed our greenhouse in April.

A few of the activities at our gardens this year include:



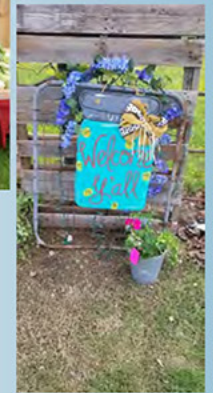
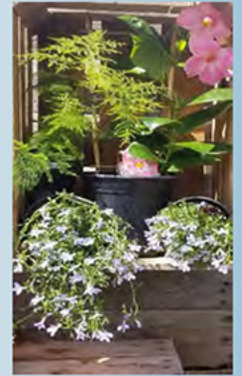
- We harvested or provided approximately 6032 lbs. of produce.
- We hosted the Jay Chamber of Commerce's "Cash Mob" to promote local business.
- The Harvest Bank visited our gardens.
- Kansas school students visited, planted beans, and harvested them.
- Three garden beds were built for the Cherokee Health Clinic in Vinita.
- Cherokee Nation purchased 24 4x4 garden beds for various sites throughout the area.
- The Jay Club visited and spent the afternoon learning about plant growth and harvesting.
- We sponsored a "Spring Fling" promotion to promote the gardens and provide an opportunity for local vendors to participate.
- We brought our Mobile Market to Cruise Night festivities and sold watermelons, tomatoes, corn, and cucumbers.
- We attended three Fall Festivals within our service area to promote the gardens.
- We hosted a "Fall Fest" again to sell our produce and offered local vendors space to sell their wares.
- Our gardens offered customers a variety of produce including zucchini, yellow squash, cucumbers, watermelons, green beans, strawberries, broccoli, cauliflower, and cabbage.
- We also sold flowers, and pumpkins for special holidays.
- The garden beds were a popular item with area schools and organizations.
- We continue to sell our popular "NEOCAA Media". We have sold 278 bags.



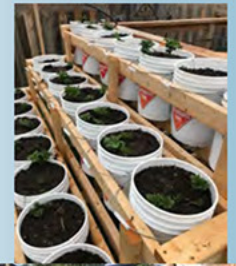
Produce & Posies 2019



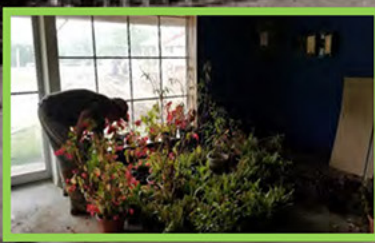
Canning Class



FALL FESTIVAL - OPEN TO PUBLIC !!
 NFD Community Action Agency Inc.
 8084 Produce & Posies
 12541 East 10th Rd in Okemah (918)223-6441
 Sat 9:00am - 1:00pm
 Sun 10:00am - 1:00pm
 A FEW OF OUR VENDORS REPRESENT FALL FESTIVAL ON 10/28/19
 (Vendor names in purple and blue. Items in black. Items in red are for sale)
 VISIT US AT 10/28/19
 FALL FESTIVAL OPEN TO PUBLIC. ALL ARE WELCOME !!



And it Begins....Moving the Garden



It's All About the Children

NEOCOA, Inc. offers an Early Head Start Center located at the north end of the NEOCAA, INC. office complex at 856 E. Melton Drive in Jay, OK. The NEOCAA EHS center operated 3 classrooms with 8 children and two teachers in each classroom. This center provides Early Head Start services to eligible low income families. Children 6 weeks to 3 years are eligible for services.

Across the playground from the Early Head Start Center is Education Station Child Care Center. This center currently offers 2 preschool classrooms and 2 Early Head Start Child Care Partnership classrooms. The preschool classrooms have 8 children and one teacher in each classroom and provide a preschool curriculum that is designed to prepare them for kindergarten. The Early Head Start classrooms serve 8 children with 2 teachers in each classroom from 6 weeks to 3 years of age. The teachers follow the Creative Curriculum as a guide to providing developmentally appropriate learning activities in alignment with Early Head Start Early Learning Guidelines.

NEOCOA, Inc., also offers an Early Head Start Child Care Partnership (EHS-CCP) program. The program partners with child care centers to provide enhanced Early Head Start services to eligible low income families. Currently the EHS-CCP program is contracted with child care centers in Cherokee, Craig, Delaware and Ottawa Counties. The partnership program serves 72 children from 6 weeks to 3 years of age.





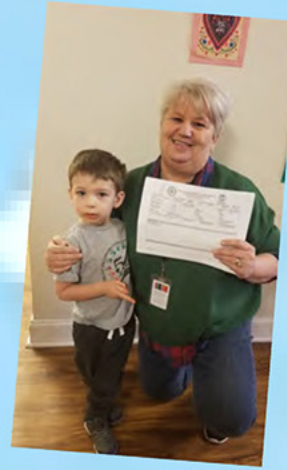
NORTHEAST OKLAHOMA COMMUNITY ACTION AGENCY



EARLY HEAD START



A DESIGNATED 3 STAR CENTER



OKLAHOMA DEPARTMENT OF HUMAN SERVICES
Star Certification/Review Summary
Child Care Program

Program Name	Licensed Number	Subtype	Star Type	Program #/M	Year Cycle	Star Status	Star #/M
Jay Early Head Start	100-000000	Center	3	100000	2023	3	100000

Center Name: Jay Early Head Start
 Center Address: 1234 Main St, City, State, Zip
 Director Name: [Name], Title: Director
 Phone: [Phone], Email: [Email]
 License Category: [Category], # of Children: [Number], # of Teachers: [Number], # of Assistant Teachers: [Number]



Northeast Oklahoma
Community Action Agency

JAY EARLY HEAD START
A DESIGNATED 3-STAR CENTER



JAY EARLY HEAD START
A DESIGNATED 3-STAR CENTER



JAY EARLY HEAD START
A DESIGNATED 3-STAR CENTER



JAY EARLY HEAD START
A DESIGNATED 3-STAR CENTER



Early Head Start & Education Station Annual Thanksgiving Dinner




THANKFUL
YOU
THANKFUL
ME

*Thankful
For the Yummy
Dinner,
and Fellowship!*

*Much Appreciated!
Hartman Family
Olson, Martha,
and Joseph*



Your Presence is Requested
Early Head Start & Education Station's
Annual Thanksgiving Dinner

It's Time to GATHER

When: Thursdays, November 21, 2019
Times: 4:00 PM
or
5:30 PM

Don't miss out you and your family

Where: Jay First Assembly of God Church
Kid's Center

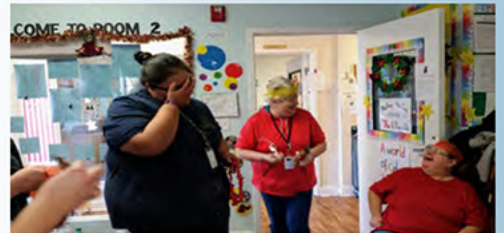
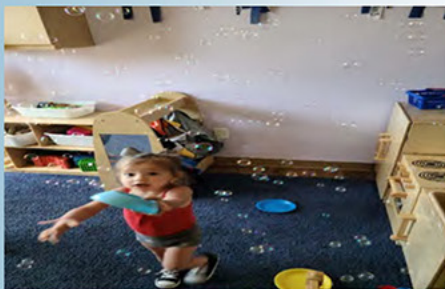
RSVP: 918-253-4685 ext. 138
or 918-253-6399



Fall Festival



Early Head Start & Education Station Fun!



Early Head Start & Education Station

City of Jay provides school crossing



Seneca-Cayuga Nation provides storm shelter for Early Head

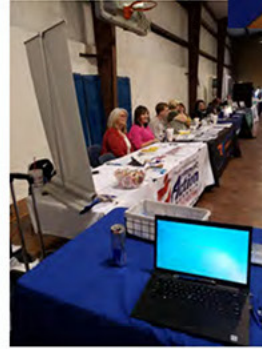


Education Station classrooms have a new look!

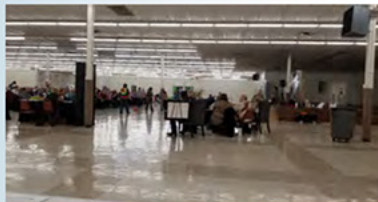
NEOCAA EVENTS



REC Days 2019



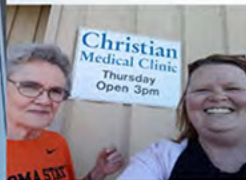
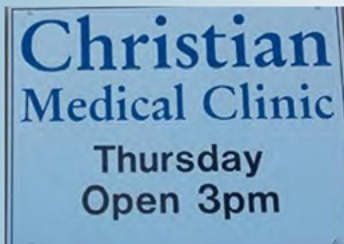
2019 Reboot Rebound



Retirement Vendor Banquet



2019 Grove



2019 Strawberry Festival
Stilwell



Bell Ringing



Events



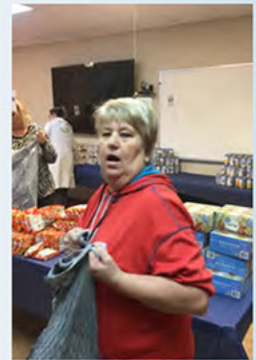
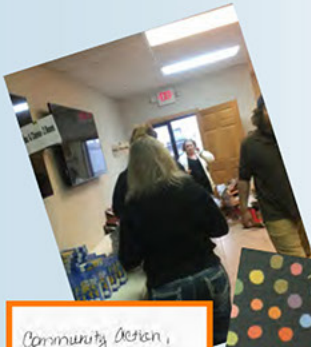
Cindy
8 years



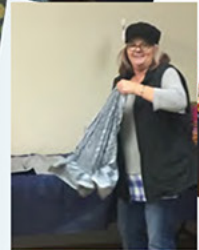
Retirement Fun!



2019 Thanksgiving Baskets



Community Action,
Thank you all so
much for the Thanksgiving
Baskets! Families greatly
appreciate it!
Happy Holidays!
Thanks Again,
Diana Co. DHS!



145 Food Baskets distributed



1st Annual Stuff the Bus!



LIVE UNITED
United Way

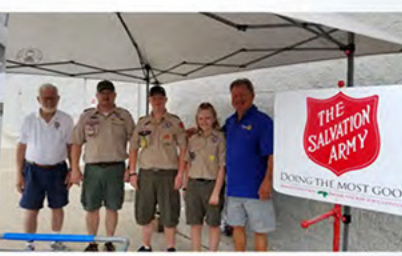
Walmart

Please help us
STUFF THE BUS

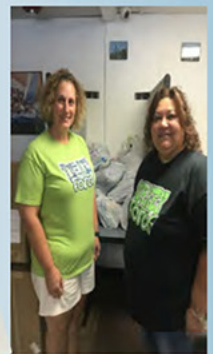
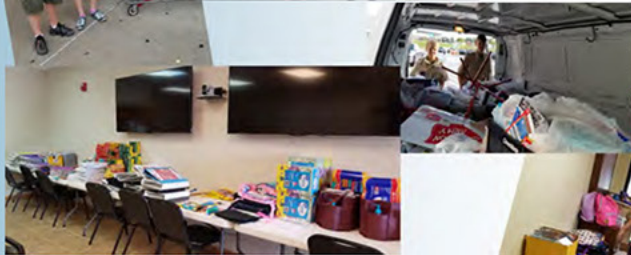
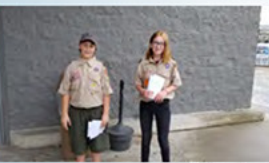
With School Supplies For Children of Ohio County
Friday, July 27th • 9:00 am – 2:00 pm
Saturday, July 28th • 8:00 am – 4:00 pm
Walmart Parking Lot

Ohio County HEALTHCARE

Stuff the Bus



5007 School supplies were delivered to
Jay, Grove and Turkey Ford



Staff Fun!



Flu Shots



50 year Picture Fun!



OKC Thunder



Color Coordinated

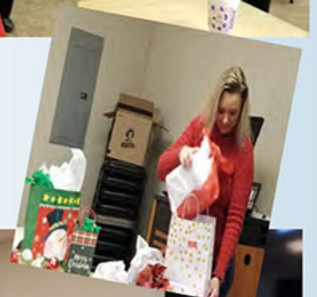


Grove vs Jay Football

Grove -5 Jay-4



Christmas Presents & Food!





CELEBRATION DAY OF EVENTS



50 YEARS OF HISTORY

NEOCAA STAFF

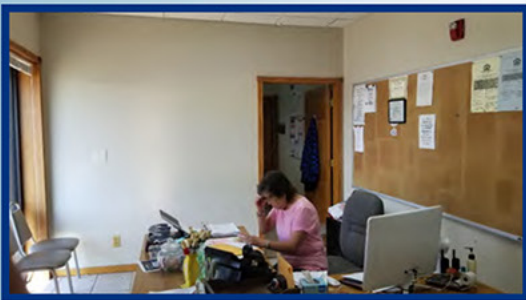
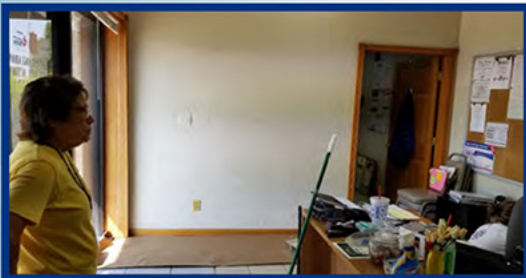
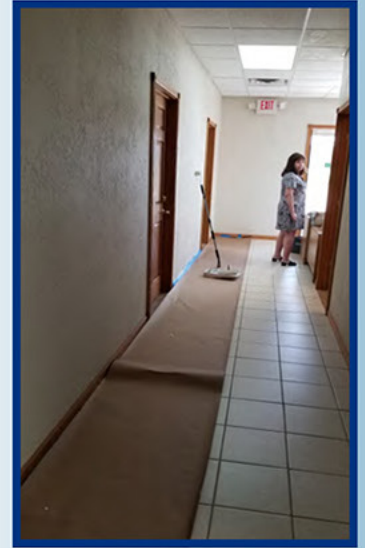


Let the work begin!

50th Anniversary



More Parking...yeah!



The work wouldn't be complete without
PAINTING!



Finished product.... Looks GREAT!



50th Anniversary

Set Up

Fair



Always need BALLOONS!



Getting DJ set up



Shotpouch Hog Fry....Great Food!



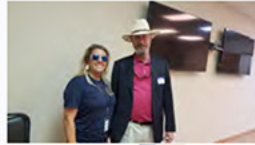
Finally Finished... looks Fabulous!

50th Anniversary

Let the

PARTY

begin



all about the people



50th Anniversary GUEST SPEAKERS



PROCLAMATION



The city of Jay designated September 30th, 2019, as Northeast Oklahoma Community Action Day in our community.

50th Anniversary



FOOD &



FUN!

