

The background of the entire page is a lush field of purple and pink flowers, likely cosmos, with green foliage. The sky is a bright blue with scattered white clouds. In the distance, a building with a prominent steeple is visible through the haze.

May 2021- April 2022

Northeastern Oklahoma Community Action Agency

Annual Report

2022

May 2021 - April 2022

Northeastern Oklahoma Community Action Agency

Annual Report 2022

We are Resilient!

Board Membership

- *Patsy Winn
- *Lona Hampton
- *Kim Harner
- *Dr. Clark McKeon
- *Rep. David Hardin
 - *Alt. Bobbi Parris
- *Dr. Ron Cambiano
- *Misty Bingham
- *Kim Roblyer
- *Megan Hamby
- *Sarah Garrett
- *Laura Garner
- *Scott Van Hoose
- *Mike Lillie
- *Chase Burleson

Officers

- Rebecca Jim—Chairperson
- Brian Wagnon-Vice Chairman
- Gary Buchanan—Secretary
- Jeanie Reed—Treasurer

John Ann Thompson
Executive Director



We are Resilient!



Year #2 of the pandemic has proven to be a test of resilience and determination. Even though our offices were closed to the public, we still managed to meet many of our annual goals and, in some instances, exceed them.

Governor Stitt did not re-authorize the declaration allowing virtual meetings so public bodies were required to have a quorum of members present to conduct business. This caused much apprehension before each meeting since the pandemic was still very prevalent. The conference room was strategically arranged to allow each board member adequate space. We borrowed portable voting dividers, wore masks, limited the number of staff attending, provided individual lunches, and lots of hand sanitizer!

With the pandemic came additional federal funds through a variety of agencies. NEOCAA was fortunate to be able to add additional upgrades to our gardens project and open an additional childcare center, Discovery Depot. Child care is a definite need in our community, but our enrollment in all centers was limited because of lack of staff. This is a common complaint statewide. The extra funds did offer more assistance in Emergency Services. Our case managers used funds from the Emergency Solutions Grant, Salvation Army, and Emergency Food and Shelter grants as well as State Appropriated Funds to help 120 Clients with Utility assistance and 211 clients with rental assistance. This was an overall increase, assisting 68 more families than anticipated. Our weatherization department kept working; taking COVID precautions when visiting homes. Our rental units were assisted greatly by the tribes and Emergency Housing Vouchers from federal funds made available by the Treasury Department. Our tax program overhauled its delivery pattern last year due to the pandemic and continued that same service this year. Using this method, the number of taxes filed again exceeded the projected total. As previously mentioned, staffing concerns kept our child care facilities operating below capacity for most of the fiscal year. Our Salvation Army unit provided Thanksgiving baskets and did bell ringing for donations.

As I mentioned earlier, people are resilient. Our clients worked with us to submit payments and documentation electronically or using drop boxes, and our staff worked to ensure that their programs met or exceeded projected goals. Our health and the health of our clients were top priorities. Staff found a way to help the homeless, make homes energy efficient, provide prescription assistance, teach and care for the children of our community, assist with tax preparation and stay healthy themselves.

We were blessed to have an abundance of funding to help with COVID relief. We are also fortunate to have great partnerships within our community. The Seneca-Cayuga, Wyandotte, Cherokee, and Miami tribes have been generous with their support and willingness to work together for the community.

As of April 30, 2022, our staff totaled 45 employees (remember our staff shortage) while our annual unaudited FY22 revenue totaled \$3,956,940.00.

John Ann Thompson

Executive Director



Northeast Oklahoma Community Action Agency

2021-2026 Strategic Plan

"Helping People. Changing Lives in Adair, Cherokee, Craig, Delaware and Ottawa Counties"

Education & Wealth Building

Roma Goal 1-Low-income people becoming self sufficient

- *Increase opportunities of low-income people to complete the education needed for full time, living wage employment
- *Provide clients the skills needed to claim ownership of their finances through education accountability, and financial empowerment services
- *Job-placement and training
- *Transportation –work with area organizations to create lower cost access to transportation

Health & Well-being

Roma Goal 3-Low-income people own a stake in their community

Roma Goal 6-Low-income families, especially vulnerable populations, achieve their potential by strengthening family and other supportive systems

- *Increase information sharing with clients re: health resources
- *Provide prescription assistance
- *Implement Community Food Garden initiative: Produce and Posies
- *Expand garden acreage through partnerships with local residents

Agency Partnerships

Roma Goal 4-Partnerships among supporters and providers of services to low-income people are achieved

Roma Goal 5-Agencies increase their capacity to achieve results

- *Develop marketing plan to effectively communicate agency services and the need for resources via Facebook, radio spots, social media, etc.
- *Expand partnerships with providers, supporters, and clients to develop solutions to meet needs identified in the community assessment
- *Enhance partnerships (community, state, and national) to educate staff on national trends
- *Strengthen services and maintain or increase the number of applicants served
- *Develop partnerships to create a transitional living program for young adults coming from state custody

Community & Housing Development

Roma Goal 2-The conditions in which low-income peoples' lives are improved

- *Add more affordable rental housing units, assist families wanting to own a home, and provide owner occupied rehabilitation services in the five-county area
- *Increase awareness of available housing services to communities and residents
- *Expand childcare



Sunflower is from our NEOCAA garden

NORTHEAST OKLAHOMA COMMUNITY ACTION AGENCY, INC
ANNUAL FINANCIAL SUMMARY
 Fiscal Year Ending April 30, 2022

	FY 2021 Actuals	FY 2021 Operating Budget	Budget/Actual Variance
Revenues			
CACFP	50,719.67	52,500.00	(1,780.33)
SAF/HS	112,558.78	122,367.00	(9,808.22)
Child Care	441,703.48	317,552.53	124,150.95
Early Head Start Program	403,268.25	434,794.00	(31,525.75)
EHS Partnership	984,377.34	938,317.00	46,060.34
EHS EHSCCP COVID ARP/CSSR	85,781.95	0.00	85,781.95
FEMA-Delaware	(1,494.50)	13,625.00	(15,119.50)
FEMA-DEL CARES	(193.95)	0.00	(193.95)
FEMA-CHEROKEE	794.50	1,844.00	(1,049.50)
FEMA-Craig	1,494.50	2,989.00	(1,494.50)
FEMA-CR CARES	(1,974.80)	0.00	(1,974.80)
FEMA-Ottawa	0.00	3,134.00	(3,134.00)
FEMA-OTTAWA CARES	(0.27)	0.00	(0.27)
FEMA-Adair	0.00	6,708.00	(6,708.00)
FEMA-ADAIR CARES	(263.83)	0.00	(263.83)
SAF/CAA	17,445.88	18,832.00	(1,386.12)
ESG-Miami CC	70,060.39	52,750.00	17,330.39
ESGM CR 17929	45,847.49	44,751.73	895.76
ESGM CR 18377 20	218,290.96	0.00	218,290.96
ESG-Hope House	52,614.67	52,750.00	(135.33)
ESGHH CR 17928	12,336.55	18,965.13	(6,629.58)
ESGHH CR 18378 20	102,782.34	0.00	102,782.34
ESG TMS 18405 21	28,101.96	0.00	28,101.96
ESGTMS CR 17930	35,478.70	41,979.17	(6,500.47)
ESGTMS CR 18379 20	194,984.13	0.00	194,984.13
DHS LIHEAP	159,032.12	135,030.90	24,001.22
DOE	185,861.43	178,000.00	7,861.43
CHDO Operating	32,575.12	36,524.02	(3,948.90)
COC-HUD Planning	23,364.58	25,021.93	(1,657.35)
HUD COC Housing	40,628.00	39,506.00	1,122.00
OHFA 1613 NC Commerce	260,364.40	341,213.60	(80,849.20)
HUD HMIS	20,421.38	27,217.00	(6,795.62)
AHP	15,119.00	0.00	15,119.00
CSBG	378,655.57	451,285.65	(72,630.08)
CSBG CR 17920	343,213.28	313,359.98	29,853.30
CSBG Disc Tax Preparation	3,873.36	0.00	3,873.36
CSBG DISC CASE MAN SYSTEM	5,644.00	0.00	5,644.00
CSBG DISCRETIONARY PHONES	6,715.66	0.00	6,715.66
QADP TAX	8,856.27	13,854.67	(4,998.40)
RX Oklahoma	152,115.82	126,750.00	25,365.82
Literacy	19,300.53	53,794.00	(34,493.47)
ARPA LITERACY	8,383.20	0.00	8,383.20
ODL Literacy Grant	2,919.71	0.00	2,919.71
Rental	224,876.03	190,000.00	34,876.03
Unrestricted	71,979.29	120,950.00	(48,970.71)
Total Revenues	<u>4,818,431.94</u>	<u>4,176,366.31</u>	<u>642,065.63</u>

Financial data has not been audited



Expenditures

CACFP	54,715.48	52,500.01	(2,215.47)
SAFI/HS	112,558.78	122,367.00	9,808.22
Child Care	280,584.08	317,552.51	36,968.43
Early Head Start Program	402,735.73	434,794.04	32,058.31
EHS Partnership	981,627.99	938,316.99	(43,311.00)
EHS EHSCCP COVID ARP/CSSR	87,085.95	0.00	(87,085.95)
FEMA-Delaware	403.95	13,625.00	13,221.05
FEMA-DEL CARES	1,986.38	0.00	(1,986.38)
FEMA-CHEROKEE	2,416.50	1,844.00	(572.50)
FEMA-CHEROKEE CARES	1,258.05	0.00	(1,258.05)
FEMA-Craig	310.50	2,989.00	2,678.50
FEMA-CR CARES	1,631.51	0.00	(1,631.51)
FEMA-Ottawa	0.00	3,134.00	3,134.00
FEMA-OTTAWA CARES	171.65	0.00	(171.65)
FEMA-Adair	96.33	6,708.00	6,611.67
FEMA-ADAIR CARES	244.63	0.00	(244.63)
SAFI/CAA	17,002.51	18,831.98	1,829.47
ESG-Miami CC	70,007.39	52,750.02	(17,257.37)
ESGM CR 17929	45,682.49	44,751.73	(930.76)
ESGM CR 18377 20	218,290.96	0.00	(218,290.96)
ESG-Hope House	52,592.17	52,750.03	157.86
ESGHH CR 17928	12,335.55	18,965.13	6,629.58
ESGHH CR 18378 20	102,732.34	0.00	(102,732.34)
ESG TMS 18405 21	28,101.96	0.00	(28,101.96)
ESGTMS CR 17930	35,478.70	41,979.17	6,500.47
ESGTMS CR 18379 20	194,984.13	0.00	(194,984.13)
DHS LIHEAP	156,255.51	135,030.94	(21,224.57)
DOE	185,861.43	177,999.98	(7,861.45)
CHDO Operating	32,560.16	36,524.03	3,963.87
COC-HUD Planning	23,364.58	25,021.96	1,657.38
HUD COC Housing	40,628.00	39,506.01	(1,121.99)
OHFA 1613 NC Commerce	259,414.74	341,213.60	81,798.86
OHFA 1581 18 MIAMI NC	1,714.27	0.00	(1,714.27)
HUD HMIS	20,421.74	27,217.00	6,795.26
AHP	14,224.84	0.00	(14,224.84)
CSBG	376,896.45	451,285.67	74,387.22
CSBG CR 17920	343,213.28	313,359.98	(29,853.30)
CSBG Disc Tax Preparation	3,873.36	0.00	(3,873.36)
CSBG DISC CASE MAN SYSTEM	5,644.00	0.00	(5,644.00)
CSBG DISCRETIONARY PHONES	6,715.66	0.00	(6,715.66)
OADP TAX	8,856.27	13,854.67	4,998.40
RX Oklahoma	152,115.82	126,750.01	(25,365.81)
Literacy	19,300.53	53,794.00	34,493.47
ARPA LITERACY	4,873.18	0.00	(4,873.18)
ODL Literacy Grant	682.09	0.00	(682.09)
Rental	89,053.70	121,289.11	32,235.41
Thanksgiving Baskets	524.81	0.00	(524.81)
Unrestricted	98,173.33	58,163.84	(40,009.49)
Total Expenditures	<u>4,549,405.46</u>	<u>4,044,869.41</u>	<u>(504,536.05)</u>

Total Revenues Over (under)	<u>269,026.48</u>	<u>131,496.90</u>	<u>137,529.58</u>
Expenditures			

Financial data has not been audited



100 - Supportive Services

	<u>YTD Operating Budget</u>	<u>YTD Expenses</u>	<u>Variance</u>
Revenues			
Grants	385,078.03	928,239.54	543,161.51
Total Revenues	<u>385,078.03</u>	<u>928,239.54</u>	<u>543,161.51</u>
Expenditures			
Salaries	129,106.18	174,639.89	(45,533.71)
Fringe	28,159.22	29,307.50	(1,148.28)
Consultant	7,500.00	6,570.72	929.28
Contracts	1,500.00	5,200.39	(3,700.39)
Direct Service	84,545.86	548,305.36	(463,759.50)
Insurance	550.00	327.75	222.25
Maintenance Bldg	0.00	20.29	(20.29)
Other	13,500.00	26,091.11	(12,591.11)
Print/Adv/Pub	0.00	3.26	(3.26)
Professional Dues	0.00	214.00	(214.00)
Rent/Space	0.00	9.90	(9.90)
Supplies	4,000.00	6,307.61	(2,307.61)
T/TA	255.45	24.34	231.11
Travel - Local	750.00	1,034.39	(284.39)
Utilities	300.00	982.00	(682.00)
Rent EA	89,884.50	118,528.05	(28,643.55)
Utility EA	25,026.86	20,830.83	4,196.03
Total Expenditures	<u>385,078.07</u>	<u>938,397.39</u>	<u>(53,319.32)</u>
Total Revenues Over (under) Expenditures	<u>(0.04)</u>	<u>(10,157.85)</u>	<u>(10,157.81)</u>

120 - Homeless

	<u>YTD Operating Budget</u>	<u>YTD Expenses</u>	<u>Variance</u>
Revenues			
Grants	91,744.93	84,413.96	(7,330.97)
Total Revenues	<u>91,744.93</u>	<u>84,413.96</u>	<u>(7,330.97)</u>
Expenditures			
Salaries	46,422.68	29,835.43	16,587.25
Fringe	8,915.74	3,830.53	5,085.21
Consultant	525.00	84.70	440.30
Contracts	11,436.64	10,404.63	1,032.01
Insurance	4,500.00	3,981.12	518.88
Maintenance Bldg	12,515.00	12,781.07	(266.07)
Other	0.00	1,302.91	(1,302.91)
Print/Adv/Pub	0.00	0.64	(0.64)
Professional Dues	0.00	31.61	(31.61)
Rent/Space	0.00	1.52	(1.52)
Supplies	400.00	5,133.46	(4,733.46)
Tools & Equip	0.00	63.38	(63.38)
T/TA	0.00	106.02	(106.02)
Travel - Local	850.00	1,068.97	(218.97)
Utilities	6,179.91	15,605.28	(9,425.37)
Utility EA	0.00	183.05	(183.05)
Total Expenditures	<u>91,744.97</u>	<u>84,414.32</u>	<u>7,330.65</u>
Total Revenues Over (under) Expenditures	<u>(0.04)</u>	<u>(0.36)</u>	<u>(0.32)</u>

130 - Housing

	<u>YTD Operating Budget</u>	<u>YTD Expenses</u>	<u>Variance</u>
Revenues			
Grants	690,768.52	652,952.07	(37,816.45)
Program Service	0.00	35,564.42	35,564.42
Rental	190,000.00	189,311.61	(688.39)
Total Revenues	<u>880,768.52</u>	<u>877,828.10</u>	<u>(2,940.42)</u>
Expenditures			
Salaries	195,970.52	217,382.58	(21,412.04)
Fringe	36,312.42	58,516.48	(22,204.06)
Consultant	6,350.00	3,518.56	2,831.44
Contracts	443,174.72	324,343.79	118,830.93
Direct Service	7,500.00	15,965.52	(8,465.52)
Insurance	28,800.00	18,038.93	10,761.07
Maintenance Bldg	23,200.00	7,546.10	15,653.90
Materials	37,500.00	40,326.51	(2,826.51)
Other	7,500.00	8,071.58	(571.58)
Print/Adv/Pub	6,750.00	5,070.31	1,679.69
Professional Dues	150.00	264.75	(114.75)
Rent/Space	0.00	17.57	(17.57)
Supplies	5,150.00	6,865.95	(1,715.95)
Tools & Equip	1,700.00	3,016.19	(1,316.19)
T/TA	1,000.00	1,500.44	(500.44)
Travel - Local	10,500.00	14,372.86	(3,872.86)
Out of Town Travel	0.00	2,897.78	(2,897.78)
Utilities	500.00	11,348.77	(10,848.77)
Total Expenditures	<u>812,057.66</u>	<u>739,084.65</u>	<u>72,973.01</u>
Total Revenues Over (under) Expenditures	<u>68,710.86</u>	<u>138,743.45</u>	<u>70,032.59</u>

140 - Special Projects

	<u>YTD Operating Budget</u>	<u>YTD Expenses</u>	<u>Variance</u>
Revenues			
Grants	67,648.67	55,582.73	(12,065.94)
Interest	450.00	326.68	(123.32)
Contributions	0.00	45.75	45.75
Program Service	110,000.00	69,298.54	(40,701.46)
Produce Sales	10,500.00	2,418.32	(8,081.68)
Total Revenues	<u>188,598.67</u>	<u>127,672.02</u>	<u>(60,926.65)</u>
Expenditures			
Salaries	17,727.17	22,601.05	(4,873.88)
Fringe	4,541.34	5,071.97	(530.63)
Consultant	49,294.00	21,673.90	27,620.10
Contracts	5,500.00	11,923.06	(6,423.06)
Equipment	1,500.00	9,835.51	(8,335.51)
Insurance	5,250.00	1,832.14	3,417.86
Maintenance Bldg	1,500.00	155.49	1,344.51
Materials	0.00	51.51	(51.51)
Other	36,500.00	58,456.68	(21,956.68)
Print/Adv/Pub	0.00	22.17	(22.17)
Professional Dues	0.00	73.87	(73.87)
Rent/Space	0.00	0.88	(0.88)
Supplies	500.00	4,665.11	(4,165.11)
T/TA	0.00	5.72	(5.72)
Travel - Local	0.00	3,071.94	(3,071.94)
Utilities	3,500.00	7,907.38	(4,407.38)
Rent EA	0.00	1,335.57	(1,335.57)
Utility EA	0.00	82.28	(82.28)
Total Expenditures	<u>125,812.51</u>	<u>148,768.23</u>	<u>(22,955.72)</u>
Total Revenues Over (under) Expenditures	<u>62,786.16</u>	<u>(21,096.21)</u>	<u>(83,882.37)</u>

150 - Administrative

	<u>YTD Operating Budget</u>	<u>YTD Expenses</u>	<u>Variance</u>
Revenues			
Grants	764,645.63	721,868.85	(42,776.78)
Total Revenues	<u>764,645.63</u>	<u>721,868.85</u>	<u>(42,776.78)</u>
Expenditures			
Salaries	436,572.86	333,721.31	102,851.55
Fringe	75,715.12	66,308.68	9,406.44
Consultant	12,500.00	8,619.93	3,880.07
Contracts	71,500.00	47,078.25	24,421.75
Equipment	10,000.00	66,925.98	(56,925.98)
Insurance	16,000.00	23,097.55	(7,097.55)
Maintenance Bldg	23,607.67	780.64	22,827.03
Other	5,000.00	38,278.36	(33,278.36)
Print/Adv/Pub	500.00	1,025.53	(525.53)
Professional Dues	3,750.00	5,583.65	(1,833.65)
Rent/Space	7,500.00	18,408.86	(10,908.86)
Supplies	78,500.00	67,324.02	11,175.98
T/TA	2,500.00	3,343.50	(843.50)
Travel - Local	1,500.00	10,967.05	(9,467.05)
Utilities	19,500.00	28,039.35	(8,539.35)
Non-Recurring	0.00	609.07	(609.07)
Total Expenditures	<u>764,645.65</u>	<u>720,111.73</u>	<u>44,533.92</u>
Total Revenues Over (under) Expenditures	<u>(0.02)</u>	<u>1,757.12</u>	<u>1,757.14</u>

160 - Early Childhood

	<u>YTD Operating Budget</u>	<u>YTD Expenses</u>	<u>Variance</u>
Revenues			
Grants	1,547,978.00	1,636,705.99	88,727.99
Program Service	317,552.53	441,703.48	124,150.95
Total Revenues	<u>1,865,530.53</u>	<u>2,078,409.47</u>	<u>212,878.94</u>
Expenditures			
Salaries	784,697.37	714,496.11	70,201.26
Fringe	143,005.61	136,948.69	6,056.92
Consultant	32,500.00	49,180.05	(16,680.05)
Contracts	572,606.34	436,882.66	135,723.68
Equipment	0.00	6,844.00	(6,844.00)
Direct Service	50.00	476.32	(426.32)
Insurance	14,100.00	11,495.51	2,604.49
Maintenance Bldg	9,100.00	5,064.13	4,035.87
Nutrition-Food	54,369.22	49,651.61	4,717.61
Other	49,650.00	143,688.68	(94,038.68)
Print/Adv/Pub	4,950.00	13,599.19	(8,649.19)
Professional Dues	0.00	2,147.68	(2,147.68)
Rent/Space	8,500.00	8,400.38	99.62
Supplies	101,852.01	211,928.00	(110,275.99)
T/TA	63,750.00	51,192.18	12,557.82
Travel - Local	2,100.00	6,635.43	(4,535.43)
Out of Town Travel	0.00	18,422.83	(18,422.83)
Utilities	18,500.00	25,596.15	(7,096.15)
Non-Recurring	8,000.00	28,658.41	(20,658.41)
Total Expenditures	<u>1,865,530.55</u>	<u>1,919,308.01</u>	<u>(53,777.46)</u>
Total Revenues Over (under) Expenditures	<u>(0.02)</u>	<u>159,101.46</u>	<u>159,101.48</u>



OKLAHOMA
Commerce

CSBG CARES GRANT



CSBG CARES Funding and its Impact on our Community

As mentioned earlier in the annual report, NEOCAA was fortunate to be the recipient of CARES funding from a number of sources. The Community Services Block Grant CARES grant was a vital source allowing our agency to expand and upgrade our facilities to expand our capacity.

Based on the agency needs assessment results, agency safety protocols were enhanced to protect staff and clients, a new child care center was created, the agency's gardens project, "Produce & Posies", was upgraded with a new greenhouse and new equipment, a larger mobile market was purchased with a vehicle to pull it, and new computer technology for staff was needed since a majority of services were conducted electronically or staff worked remotely. A provision for an additional case manager to handle the projected increase in emergency services was also included, however, was not needed. A new vehicle was purchased to allow staff to monitor our rental housing to ensure that all units were maintained during this housing shortage. CSBG CARES funding allowed our agency the flexibility to maintain our employee base when their program was suspended because of COVID concerns. They were assigned to assist in other programs thereby eliminating the need to furlough anyone.

Without COVID funding, NEOCAA would have been unable to adequately meet the needs of the community and staff during this unprecedented pandemic.



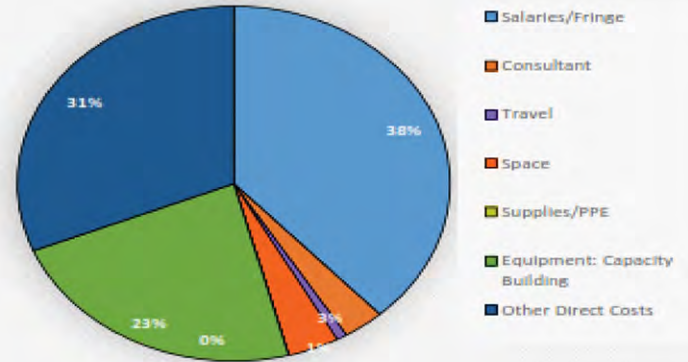
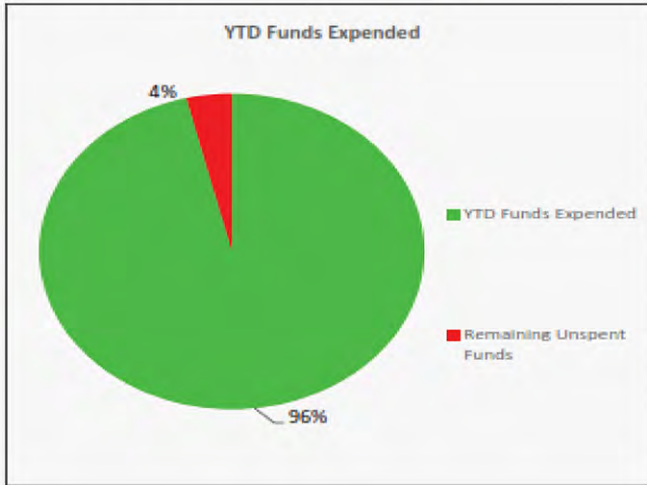


Funds Expended by CAA

Funds Awarded	\$663,700.00	
YTD Funds Expended	\$638,436.75	96%
Remaining Unspent Funds	\$25,263.25	4%

Expenditures thru July 2022

Categories of YTD Expenditures



Program Outcomes Achieved by CAA

2020 Outcomes Reported	1st Quarter 2020	2nd Quarter 2020	3rd Quarter 2020
Improve technology to support remote work & socially distanced client programs	No funds expended	computer upgrades	Computers, printers, I pads, Zoom, Scanner
Keep staff and clients safe by working remotely from home when possible; social distance when working near others	No funds expended	PPE for staff & clients	PPE for staff & clients
Increase agency capacity to respond to increased program demand	No funds expended	staff salaries & supplies	staff salaries & supplies
Increase demand for fresh food by expanding the Produce & Posies program to meet increased demand for fresh fruits and vegetables	No funds expended	travel expenses for food distribution	distribution & equipment to increase food supply



2021 Outcomes Reported	1st Quarter 2021	2nd Quarter 2021	3rd Quarter 2021	4th Quarter 2021
Keep staff and clients safe by working remotely from home when possible; social distance when working near others	PPE for staff & clients	PPE	PPE	PPE
Increase agency capacity to respond to increased program demand	staff salaries & supplies	space, salaries & supplies	space, salaries & supplies	space, salaries & supplies
Increase demand for fresh food by expanding the Produce & Posies program to meet increased demand for fresh fruits and vegetables	distribution & equipment purchased to increase food	distribution & equipment purchased to increase food	distribution & equipment purchased to increase food	distribution & equipment purchased to increase food
Expansion of childcare facility	N/A	space & consultant	space & consultant	space & consultant

2022 Outcomes Reported	1st Quarter 2022	2nd Quarter 2022	3rd Quarter 2022	FINAL Outcomes Reported
Keep staff and clients safe by working remotely from home when possible; social distance when working near others	PPE	PPE		
Increase agency capacity to respond to increased program demand	space, salaries & supplies	space, salaries & supplies		
Increase demand for fresh food by expanding the Produce & Posies program to meet increased demand for fresh fruits and vegetables	distribution & equipment purchased to increase food	distribution & equipment purchased to increase food		
Expansion of childcare facility	space & consultant	space & consultant		

Programs & Services



Strategic Plan 2021-2026

NEOCAA Vision

Low-income families and individuals in Northeast Oklahoma have good jobs, decent health care, adequate housing, are free of drugs, and enjoy a higher standard of living.

NEOCAA Mission

Bring financial and human resources together to help low-income families and individuals move towards self-sufficiency. We offer services such as education, health, housing and community development that assists communities and residents with upward economic mobility.

Services & Outcomes

Emergency Services for Families

331 services

Free Tax Preparation

613

New Construction

4

TANF Literacy

1

RX for Oklahoma

594

Advocate Services

37

Housing / Weatherization

31

ODL / ARPA Literacy

13

Community Needs Assessment top 5 needs

1. Tax Preparation
2. Dental Insurance/Affordable Dental
3. Decent Affordable Houses to Rent
3. Higher Paying Jobs? Jobs With Benefits
4. Homeless Shelter
5. Health Insurance/ Affordable Health Care



COC & Emergency Solutions

We use an “Emergency Solutions Grant” which enables us to partner with these shelters and share funding so that more clients in our community are assisted with their immediate shelter needs.

The yearly count of individuals served from May, 2021 to April, 2022

Community Crisis Center

362

Tahlequah Men’s Shelter

150

Hope House

97

In Addition to the shelters, we also help clients with Rapid Rehousing & Prevention

NEOCAA/Community Crisis Center RRH/Pre

95 services

NEOCAA/Hope House Shelter RRH/PRE

135

NEOCAA/Tahlequah Men’s Shelter RRH/PRE

30



Listed below are

“Continuum of Care” Permanent Supportive Housing units and # of clients served

Grand Lake Men’s Permanent Supportive Housing	3 clients
Grand lake Women’s Permanent Supportive Housing	3 clients
Cherokee Home Permanent Housing	1 client
FFATC Permanent Supportive Housing	2 clients
Creoks Men’s Permanent Supportive Housing	2 clients
Creoks Women’s Permanent Supportive Housing	1 client



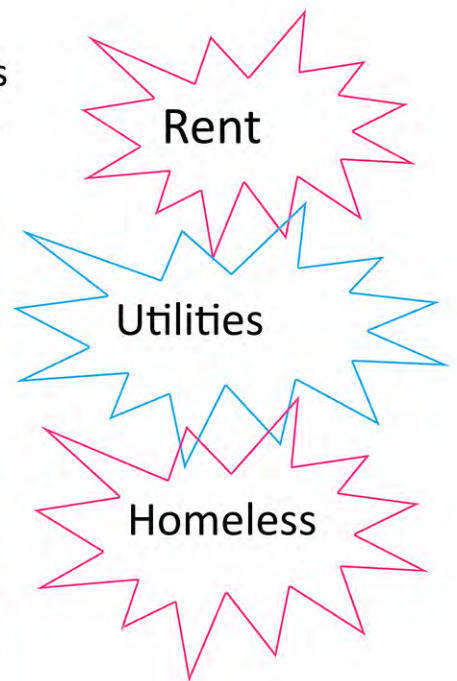
Flowers from the NEOCAA Garden

Emergency Services

Whether it's a job loss or a sudden illness, unexpected life events can affect anyone regardless of social or financial status. Too often it's the "average working people" needing assistance during such situations. The various grants our agency uses have individual eligibility criteria that must be followed and often more than one grant can be used to assist during a time of need.



The case managers within the Emergency Services Department do not just provide intake and financial services for the clients, but they also provide resources to further assist with the immediate need.



Individual & Households assisted
115



Funding used for Rent payments
\$145,250.38

Funding used for Utilities
\$28,938.45



Each service is a payment toward the applicant's rent/ or utility bill
Total services assisted 331



Homeless
Management
Information
System



Advocate Services

We have one Advocate available to help clients maintain and understand the alternative plans being offered through the Affordable Care Act, we also are available to help with enrollment in Soonercare for medical assistance, food stamps, or other supportive services.

Interested individuals will make an appointment to come to the agency or at any of our satellite locations for a meeting to discuss options available. The agency continues to provide this service in the agency's five-county area.

Christian Medical Clinic



Weatherization

Our agency has a two-man crew. They work for three different departments, but their main job is with the Weatherization Department. They have weatherized thirty-two homes throughout the year.

In addition to the Weatherization Department, this two-man crew works for the Housing Rehabilitation Program and NEOCAA rentals.

The Weatherization Program has strict compliance requirements and part of that compliance is that each completed home be inspected by our Quality Control Inspector, who is also the Weatherization Manager. A Weatherization Assistant also assists with the Energy Audits and Closeouts.

The Weatherization Program takes advantage of two available grants from the Department of Energy and the Department of Human Services. With these grants we work hard to enable clients to save on energy bills and as a result make their homes more comfortable, safe, and livable.



Measuring for accurate fit, adding insulation under floors, and in attics, installing new range hood, and caulking around doors; just a few of the many jobs they do.

Flowers are from the NEOCAA Gardens



Agency New Construction Rental / Housing



NEOCAA and our housing director are proud to have the opportunity to build affordable housing for our clients in areas where rental housing is difficult to obtain. We are happy to say we now provide low income rentals in all five counties, Adair, Cherokee, Craig, Delaware, and Ottawa!

We will start construction on two homes in Miami, and four more in Commerce, which will give our agency fifty rentals in our five-county region. More than fifty families and one hundred and forty six individuals will benefit from these rentals, we currently have one hundred and eighteen clients living in our rentals.



401 2nd St, Commerce



403 2nd St, Commerce



RX for Oklahoma

RX for Oklahoma Region 3 NEOCAA processing center assisted 1701 clients for the fiscal year. Region 3 had a total of 135 new clients, 1559 new claims and an estimated value of medication of \$608,829.00.



The RX for Oklahoma Region 3 Area Director manages NEOCAA's five-county service area, three counties from Deep Fork and nine counties from CARD (Community Action Resource & Development, Inc.) There are ten Customer Service Representatives in the seventeen-county region and one Regional Area Director, who is from NEOCAA. The staff has a good working relationship with one another and work exceptionally hard to help clients in the service areas receive their medications at no cost or low cost.

RX for Oklahoma enables low-income clients to pay their rent or mortgage payments, pay their utility bills, pay doctor or hospital bills, and buy food with the money they save on their medications each month.

RX for Oklahoma clients are very thankful and appreciate the help they receive from the program. Many of our clients would have to do without their medications if not for the RX for Oklahoma program. The program helps clients stay healthier and improves their quality of life.



VITA TAXES

NEOCAA offers FREE Tax Preparation and E-Filing for our client's convenience. Our tax preparers and greeters generously volunteer their time training and helping out. They work diligently to ensure our clients taxes are filed timely and correctly. We had to alter the normal way we prepared taxes this year, due to COVID. We used a drop off method only, which kept the clients and preparers all safe.

Refunds \$609,060.00

Taxes prepared 613



Produce & Posies

Garden Sales for the year \$29,685.42

REC Roundup Grant \$4,205.99



Neversink Farm Membership & Implements
for Lawn & Garden Tractor



Raised Beds



Caney Valley Schools
&
Jay Boys & Girls Club



Produce & Posies



Added 2 more Bee Houses



New 20 x 48 Greenhouse CSBG CARES grant funding



New 2021 Ford F350 Truck
CSBG CARES grant funding



Mobile Market

CSBG CARES grant funding



Flowers from Neocaa Garden



It's All About the Children



Early Head Start

NEOCOA, Inc. offers services to children with four different programs. One Early Head Start Center, one Early Head Start Child Care Partnership Program, one child care center that is a contracted partnership site and one pre-school and after-school care center.

The Early Head Start Center is located at the north end of the NEOCOA, Inc. office complex at 856 E. Melton Drive in Jay, OK. The NEOCOA EHS center operates 3 classrooms with 8 children and two teachers in each classroom. This center provides Early Head Start services to children from 6 weeks to 3 years to eligible low income families. Early Head Start Services include family goals with support to reach those goals, parent-teacher conferences, home visits as well as education. The teachers follow the creative curriculum as a guide to providing developmentally appropriate learning activities in alignment with Early Head Start Early Learning Guidelines.



The Early Head Start Child Care Partnership (EHS-CCP) program partners with child care centers to provide enhanced Early Head Start services to eligible low income families. Currently the EHS-CCP program is contracted with a total of 5 child care centers in Craig, Delaware and Ottawa Counties. Those partners are Education Station in Jay, Hannah's House in Bernice, Itty Bitty City in Commerce, Kiddieville Childcare in Vinita, and Krayola Kids in Miami.





It's All About the Children, cont.

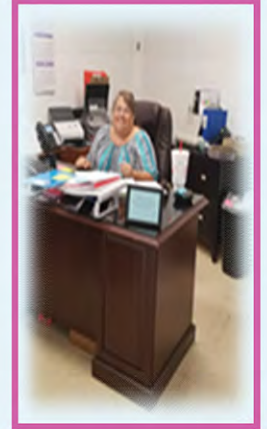
Across the playground from the Early Head Start center is Education Station Child Care center. This center currently offers one childcare classroom and three Early Head Start child Care Partnership classrooms. The Childcare classroom has a capacity for nine children and one teacher with an age range from six weeks to five years. The Early Head Start Classrooms serve eight children with two teachers in each classroom from six weeks to three years of age. These classrooms provide childcare as well as enhanced Early Head Start program services. Enhanced Early Head Start services include family goals with support to reach those goals, parent-teacher conferences, home visits as well as education. The teachers follow the creative curriculum as a guide to providing developmentally appropriate learning activities in alignment with Early Head Start Early Learning Guidelines. All of the Early Head Start Services are at no cost to the parents.



Using CSBG CARES grant funding the new preschool and aftercare center is called Discovery Depot Preschool and After Care Center located at 1315 South Main Street in Jay, OK. This facility is licensed for forty-five children serving ages three years and older. This center has two large classrooms, one is designated as our preschool classroom and the other is for the school age children. School age children ride the school bus to the center after school is dismissed for the day. This location is also home to our Early Head Start Child Care Partnership management offices.



Discovery Depot Grand Opening



Made possible by CSBG CARES grant funding

Halloween Fun!



Just having FUN!



Adding on a new playground



Kids Learning & Having Fun!

Police Department

Getting ready for Fall!



Fire Department



Teacher Appreciation



Having Fun



Yes... I have been good...



Annual Meeting 2021



Thanksgiving boxes



Bell Ringing



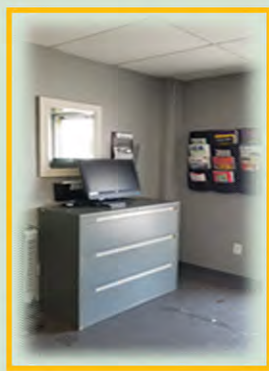
250

Thanksgiving Food
Boxes distributed

Staff Thanksgiving 2021



Jay Adult Educational Center



Flowers are from the NEOCAA gardens



Staff Christmas 2021



Food, Food & more Food!



Gifts, Laughter & Fun!

